



## HEADQUARTERS

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# About us

O&O is a forwarding company, with headquarters in Pantigliate, in the outskirts of Milan. We offer services in every part of the world. Giving tailor made solutions for every single need. We work with the best sea and air carrier on the market and ensure reliability during and on every transit time.

O&O operates in the various strategical supply chain areas and it include international freight forwarding, warehousing management, custom clearency and industrial logistic project management.

Customer services and transportation follow up are grananted thanks to the qualified staff who are able to adapt the proposed services to all of our customers needs.

NEEDS







## Airfreight

- Regular consolidations with dedicated allotments
- Rates agreement with 1st, 2nd and 3rd class Airlines
- Dangerous goods handling charter transportation
- Product expertizes transportations
- O&O Forwarding is an accredited Cargo Iata agent



## Seafreight

- Seafreight shipments from and to Worldwide
- FCL and LCL shipments multimodal transportations
- Dedicated procurement to rates negotiation
- Dedicated groupage service from and to Italy



## Roadfreight

- Customer assistance (CMR and DDT documents )
- Incoterms 2020
- Track and Trace tools
- FTL (full truck load)
- LTL (less truck load)



## Special

- Special equipment, flat rack, open top and oversize load

# O&O Italy main services 2



## Fashion

- Ocean freight, air freight, rail, road
- Door-to-door
- Goh and flat
- High value garments



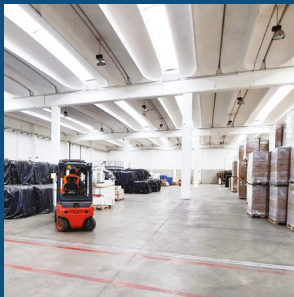
## Food

- Temperature controlled
- Dedicated storage
- Worldwide solutions



## Pharma

- Dedicated services
- Expertise staff air & sea
- Regular staff training
- GDP CERTIFICATE



## Industrial projects

- Operational scheme and methods
- Specialized equipment/ exception all transport
- From early works to project ends

# FASHION



O&O Forwarding is your reliable partner for shipping high-quality clothing. We are happy to offer tailor made transportation solutions to the specific needs of the fashion industry.

**Experience:** With years of experience in the shipping industry, we understand the importance of punctuality and the integrity of your clothing. We work with both world-famous brands or small boutiques, always ensuring the greatest care and attention to every shipment.

## Dedicated transport

**Customized Services:** We offer customized solutions to meet your specific needs and are committed to maintaining the highest standards of reliability and safety. Your clothing items are treated with extreme care throughout the transportation process, from production to delivery.

**Value-added services:** we can guarantee quality control in the countries of origin of the goods, labelling, anti-theft installation, assembly, management of hanging items.

# SECURE TRANSPORTATION



## Our Commitment Secure Logistic

- Highly skilled teams of professionals
- Understanding of global problem-solving
- Implementation of customized processes
- Track and trace visibility at every stage of the supply chain

## Technical Specifications

- GPS/GPRS antennas, keyboard driver identification, panic/safety button, anti-jammer, microphone for silent listening, battery disconnection alarm, loading door opening control



# PERISHABLE



## An export in food logistics

- Perishable and frozen products are subject to strict food safety regulations and require a seamless logistics planning at every step in the chain



## Our expertise is based on:

- A network of professionals trained in the applicable regulations
- A partnership with the most competitive freight companies
- Platforms in key areas around the world



# Shipping perishable products

O&O adapts his solution for all types of temperature-controlled products, positive and negative



+4°

FRESH PRODUCTS,  
MEAT, DAIRY,  
COLD CUTS



+4°

SEAFOOD



+8°

FRUITS AND  
VEGETABLES



+16°

PASTRY PRODUCTS,  
WINE, CHOCOLATE,  
FOODSTUFF



-25°

FROZEN PRODUCTS

Solutions adapted to  
all types of products  
transported

Under negative or  
positive controlled  
temperature



# PRESERVATION AND PROTECTION OF THE GOODS



## Quality Controls

- Labeling
- Specific packaging
- Use of dry ice/green ice
- Use the carbohydrate ice whose primary function is heat regulation at a defined temperature
- Use of data logger

- Visual inspections, qualitative and quantitative checks
- Control temperature at receipt
- Datalogger

# Food temperature controlled





# PHARMA



## Pharmaceutical products

We understand the importance of moving medicines in a safe and timely manner and understand the complexity and rigorous regulations that govern the sector. We work with pharmaceutical companies and distributors to ensure their shipments are handled with the utmost care and precision.

## Tailored Solutions

Each drug shipment is unique. We offer customized solutions to meet the specific needs of our customers, whether it is temperature sensitive drugs or simple medicines, we have the expertise to handle them appropriately.



## Security and Control

Safety is our top priority. Each shipment of medicines is constantly monitored to guarantee its integrity and compliance with current regulations. The vehicles we use are equipped with advanced temperature control and safety systems to ensure maximum reliability.

## Regulatory Compliance

We are fully compliant with all laws and regulations in force in the pharmaceutical industry. We ensure that each shipment is handled according to the correct guidelines, ensuring complete tracking and traceability of shipments.

## Fast & punctual deliveries

We are aware of the urgency of pharmaceutical shipments. Our extensive distribution network and commitment to timely delivery enable us to strictly meet deadlines.

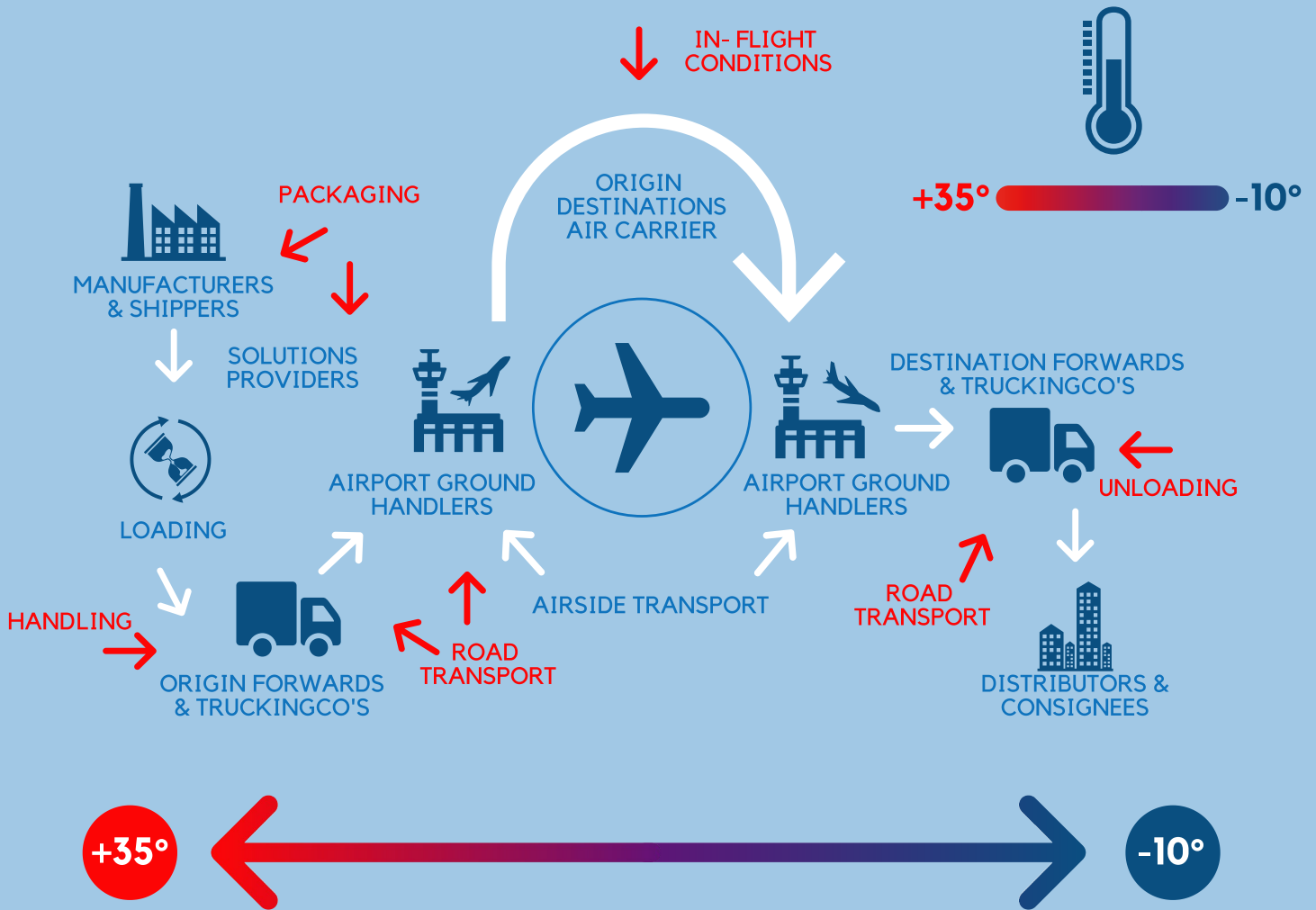




# Temperature controlled compliance

- In live with GDP guidelines, O&O designs together with their clients transport plans and sets up the related SOP for each applicable trade lane:
- Analysing Air+road lanes
- Assessing and selecting “best-in-class” carriers and other 3rd parties
- Analysing risk locally and establishing continuity plans
- Defining the appropriate controlled temperature model: “active cool” and/or “passive cool”, temperature sensor types, etc.
- Managing deviations records, investigations and corrective and preventative measures





Temperature controlled procedures

# AEO FULL

O&O Forwarding has received the "Authorized Economic Operator" certification.

This certification arises from the need to ensure the security of goods being imported, exported, and in transit.



It can be requested by any economic operator established in the EU who engages in activities related to customs operations and is granted to those deemed eligible after verification by the Customs Office.

## Types of AEO certificates in the European Community:

There are three types of certifications valid for the European Community, in force since January 1, 2008, under Regulations (EC) No. 648/2005 and No. 1875/2006:

- **AEOC** (Customs) – Customs simplifications;
- **AEOS** (Security) – Security;
- **AEOF** (Full) – Combined authorization of both previous certifications (customs simplifications plus security).

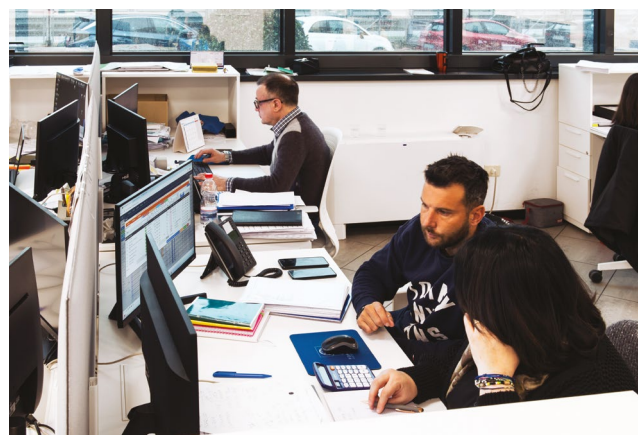
## Criteria required to obtain AEO:

The **criteria required** to obtain AEO status are:

- Compliance with customs regulations;
- An accounting and logistics system that allows for adequate customs security controls;
- Sound financial solvency;
- Adequate security standards.

## The AEO certificate is a community-wide recognition that offers numerous advantages:

- Reliable and secure status with unlimited and community-wide validity;
- Facilitations on customs security controls and simplifications in the clearance process;
- Faster and more efficient transportation (in all phases);
- Cost reduction;
- Priority handling of cargo in case of selection for control;
- Better planning in the solutions offered to the client;
- Choice of the location for the control (this benefit is subject to agreement with customs);
- Reduction of theft and losses;
- Improved cooperation and communication among supply chain partners;
- Exemption from the provision of a guarantee for the introduction of goods into customs/VAT warehouses;
- Customized control programs.



Our company's decision to apply for AEO certification is driven by the desire to offer our clients the best possible service—fast, efficient, and rigorous. The AEO (Authorized Economic Operator) qualification grants the status of “authorized economic operator” and today represents the highest recognition that the Customs Authority can grant to an international freight forwarder.







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